

Stephanie Rawlings-Blake



Room 250
City Hall

Mayor

Baltimore, MD 21202

**PRIVILEGED AND CONFIDENTIAL
MEMORANDUM:**

May 3, 2016

TO: The Honorable Stephanie Rawlings-Blake
Kaliopé Parthemos, Chief of Staff
Khalil Zaied, Deputy Mayor of Operations
Sam Sidh, Director of CitiStat



FROM: The CitiStat Team

SUBJECT: Department of Transportation, Executive Briefing

• **Making Progress**

- **Bike Share.** Bike share is an innovative transportation program, ideal for short distance trips where users have the ability to ride a bicycle at any self-serve bike station and return it to any other bike station located within the system's service area. The Baltimore City bike share system will be an affordable, healthy, safe and environmentally sustainable addition to the City's existing transportation network. The first equipment purchase order is expected to be completed by the end of this week, with subsequent equipment orders being placed once the Department of Transportation (DOT) receives federal and state grant approval. Two Bike Share Kickoff Meetings are planning for May 3rd at Patterson Park and May 10th at Franklin Square Park to showcase the bikes, start their survey to determine pricing, etc. and start gathering station location suggestions. DOT's Bike Share planning website will also go live in May showing pictures of the equipment, provide detailed FAQs of the process, and have a section where citizens can get involved (survey, comments, station suggestions). The remaining station locations will be determined once DOT gets feedback from the community this spring and summer.



BALTIMORE CITY DOT BikeShare Kick-off meetings



The Baltimore City Department of Transportation will hold two kick-off rallies to introduce our new bikeshare program that is coming to several areas in the city.

Please join us to get a look at the new bike stations, a demonstration and a few fun giveaways.

Please share this flyer with your neighbors and constituencies.

Tuesday May 3, 2016

6:00 PM to 7:30 PM
Patterson Park (Baltimore St Side)
27 S Patterson Park Ave
Baltimore, MD 21231



Tuesday May 10, 2016

6:00 PM to 7:30 PM
Franklin Square Park
N. Carey St & W. Lexington St
Baltimore, MD 21223

The meeting location is accessible to persons with disabilities. Please contact Ms. Sandra Matier, Southwest Liaison or Ms. Grishae Blackette, Southeast Liaison at 443-984-4095 if you have special needs.

- **Needs Improvement**

- **Signage.** The Department of Transportation is responsible for installing and replacing missing and faded signs. CitiStat monitors all requests that come into the 311 database along with how long it takes to close out these request. As you can see from the graph below there is an improvement in the closed on time percentage, however, it is still below 50% which is unacceptable.

■ Created ■ Closed — % Closed on time

